



home
options
newport

Your guide

to applying for
affordable housing with
Home Options Newport

Pocket Guide

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Aelwyd Housing Association
Charter Housing
Elim Housing
Hafod Housing Association
Linc-Cymru
Melin Homes
Newport City Council
Newport City Homes
Newport Housing Trust
Seren Living
United Welsh

What is Home Options Newport?

It is a way of applying for an affordable home in Newport.

Newport City Council is working with the following housing associations to deliver a single point of access for affordable housing within the city:

- Aelwyd Housing Association
- Charter Housing
- Elim Housing
- Hafod Housing Association
- Linc-Cymru
- Melin Homes
- Newport City Homes
- Newport Housing Trust
- Seren Living
- United Welsh

A common policy will help to make it easier to apply for and find housing within Newport.

This is your pocket guide to Home Options Newport.



You can obtain further information by visiting:

www.homeoptionsnewport.co.uk

or calling 01633 656656



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How Home Options Newport works

There are 5 steps to applying for a home with Home Options Newport:

- Register online
www.homeoptionsnewport.co.uk
- You will receive a letter confirming your registration date, band and points
- Look at the adverts for homes on the Home Options Newport newsletters or on the website www.homeoptionsnewport.co.uk
- Bid for the home you would like
- The landlord will tell you if your bid has been successful



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Step 1 - Register

Go to our website:

www.homeoptionsnewport.co.uk

Fill in an application form.

Provide details all about you:

- Your name
- Date of birth
- Where you live
- Your reason for applying for housing
- Your support needs



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Step 2 - Verification & Banding

This is how we look at your need for a home:

- Your application will be checked and details verified
- Then you will be put into a band and awarded points according to our policy
- Your Band = Your Housing Need

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Step 3 - View adverts

To find a home you like, you will need to look at the Home Options Newport newsletter for properties every week:

- on the website at www.homeoptionsnewport.co.uk
- in the Library
- in community centres
- in the newsletters (emailed to you)
- ask Home Options Newport or the council for a newsletter

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Step 4 - Bidding for a home

If you find a property you like, you have to tell us you want to be considered for it. We call this bidding. You can bid for a property in lots of ways:

- on the website
- on the telephone
- by text message
- in person

The deadline for bidding is 23:59pm every Wednesday. If you bid after this time it is too late and you will have to bid again next week for new properties.

Step 5 - Offer of a home



Ways to bid

Website:

www.homeoptionsnewport.co.uk

Telephone: 0300 1113580

Text message: +447860 015214

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If you are at the top of the list, you will be contacted by the landlord who will check your current circumstances and arrange for you to visit the property.

If you wish to accept it you will be offered the property.

If you do not want to accept the property, or you are not offered the property, you will need to try again next week for new properties.

Properties will usually be offered to the applicant who meets the criteria of the advert, and who has the most points within their banding and the earliest effective date.

If you need help please contact Home Options Newport.